

Visual Analytics Best Practices

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What is Visual Analytics?

"Visual analytics is the representation and presentation of data that exploits our visual perception abilities in order to amplify cognition."

> - Andy Kirk, author of "Data Visualization: a successful design process"

Let's Look at Some Data

	I		I	I	II	I	١١	/
x	у		х	у	х	у	x	y
	10	8.04	10	9.14	10	7.46	8	6.58
	8	6.95	8	8.14	8	6.77	8	5.76
	13	7.58	13	8.74	13	12.74	8	7.71
	9	8.81	9	8.77	9	7.11	8	8.84
	11	8.33	11	9.26	11	7.81	8	8.47
	14	9.96	14	8.1	14	8.84	8	7.04
	6	7.24	6	6.13	6	6.08	8	5.25
	4	4.26	4	3.1	4	5.39	19	12.5
	12	10.84	12	9.13	12	8.15	8	5.56
	7	4.82	7	7.26	7	6.42	8	7.91
	5	5.68	5	4.74	5	5.73	8	6.89

Let's Look at Some Data

l		I	I	II	I	١١	/
х	у	х	у	х	у	x	y
10	8.04	10	9.14	10	7.46	8	6.58
8	6.95	8	8.14	8	6.77	8	5.76
13	7.58	13	8.74	13	12.74	8	7.71
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6	7.24	6	6.13	6	6.08	8	5.25
4	4.26	4	3.1	4	5.39	19	12.5
12	10.84	12	9.13	12	8.15	8	5.56
7	4.82	7	7.26	7	6.42	8	7.91
5	5.68	5	4.74	5	5.73	8	6.89

Property	Value
Mean of x in each case	9 (exact)
Variance of x in each case	11 (exact)
Mean of y in each case	7.50 (to 2 decimal places)
Variance of y in each case	4.122 or 4.127 (to 3 decimal places)
Correlation between x and y in each case	0.816 (to 3 decimal places)
Linear regression line in each case	y = 3.00 + 0.500x (to 2 and 3 decimal places, respectively)

Let's Look at Some Data ... Visually



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"Anscombe's Quartet" Source: Wikipedia

Agenda

- 1. Human Perception and Cognition
- 2. Visual Analysis Cycle
- 3. Visualization Best Practices

Human Perception & Cognition

Humans Are Slow at Mental Math

34 X 72



We're Faster When We Use the World

34 X 72 68 23¹80



Much Faster

34 X 72 68 23¹80





We're Faster When We Can "See" Data

			Customer	Segment	
Category	Sub-Category (group)	Consumer	Corporate	Home Office	Small Business
Furniture	Bookcases	-63.02	-9,305.76	-16,610.95	-7,602.40
	Chairs & Chairmats	42,942.97	39,370.10	41,686.28	25,650.38
	Office Furnishings	12,099.80	27,374.47	42,196.25	18,757.40
	Tables	-12,251.51	-35,430.73	-43,292.40	-8,087.89
Office Supplies	Appliances	15,501.48	50,095.94	25,343.06	6,217.58
	Binders and Binder Ac	48,035.27	125,811.27	71,674.19	61,892.69
	Envelopes, Labels, Pa	16,907.52	31,230.67	25,508.13	33,476.65
	Pens & Art Supplies	2,621.68	1,670.40	1,580.82	1,691.88
	Rubber Bands	271.85	-353.54	-93.12	72.14
	Scissors, Rulers and	-558.10	-3,330.62	-2,844.06	- <mark>1,066.4</mark> 7
	Storage & Organization	5,752.65	-2,086.83	-23.24	3,021.57
Technology	Computer Peripherals	14,152.79	45,092.93	17,771.05	17,270.71
	Copiers and Fax	41,310.35	28,654.48	29,283.14	68,113.50
	Office Machines	51,45 <mark>4</mark> .78	180,356.22	39,386.23	36,515.70
	Telephones and Com	49,781.48	120,596.92	86,788.72	59,784.52

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		Customer Segment						
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	Tables	-12,251.51	-35,430.73	-43,292.40	-8,087.89			
Office	Appliances	15,501.48	50,095.94	25,343.06	6,217.58			
Supplies	Binders and Binder Ac	48,035.27	125,811.27	71,674.19	61,892.69			
	Envelopes	6,731.55	15,082.58	10,848.34	15,520.13			
	Labels	1,349.23	5,608.87	3,073.87	3,645.20			
	Paper	8,826.74	10,539.22	11,585.92	14,311.32			
	Pens & Art Supplies	2,621.68	1,670.40	1,580.82	1,691.88			
	Rubber Bands	271.85	-353.54	-93.12	72.14			
	Scissors, Rulers and	-558.10	-3,330.62	-2,844.06	-1,066.47			
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We're Faster When We Can "See" Data

		Customer Segment							
Category	Sub-Category		Consumer		Corporate		Home Office		Small Business
Furniture	Bookcases	(\$63)		(\$9,306)		(\$16,611)		(\$7,602)	
	Chairs & Chairmats		\$42,943		\$39,370		\$41,686		\$25,650
	Office Furnishings		\$12,100		\$27,374		\$42,196	7	\$18,757
	Tables	(\$12,252)		(\$35,431)		(\$43,292)		(\$8,088)	
Office Supplies	Appliances		\$15,501		\$50,096		\$25,343		\$6,218
	Binders and Binder Accessories		\$48,035		\$125,811		\$71,674		\$61,893
	Envelopes		\$6,732		\$15,083		\$10,848		\$15,520
	Labels		\$1,349		\$5,609		\$3,074		\$3,645
	Paper		\$8,827		\$10,539		\$11,586		\$14,311
	Pens & Art Supplies		\$2,622		\$1,670		\$1,581		\$1,692
	Rubber Bands		\$272	(\$354)		(\$93)			\$72
	Scissors, Rulers and Trimmers	(\$558)		(\$3,331)		(\$2,844)		(\$1,066)	
	Storage & Organization	01100	\$5,753	(\$2,087)		(\$23)			\$3,022
Fechnology	Computer Peripherals		\$14,153		\$45,093		\$17,771		\$17,271
	Copiers and Fax		\$41,310		\$28,654		\$29,283		\$68,113
	Office Machines		\$51,455		\$180,356	1	\$39,386		\$36,516
	Telephones and Communication		\$49,781		\$120,597		\$86,789		\$59,785
		(\$100,000) \$	0 \$100,000 \$200,000 Profit	(\$100,000) \$	0 \$100,000 \$200,000 Profit	(\$100,000) \$	0 \$100,000 \$200,000 Profit	(\$100,000) \$	0 \$100,000 \$200,00 Profit

Preattentive Visual Attributes



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Visual Interruptions Make People Slow



Visual Interruptions Make People Slow



The Cycle of Visual Analysis

The Cycle of Visual Analysis



Supporting the Cycle

- *Incremental*: allow people to easily and incrementally change the data and how they are looking at it
- *Expressive:* there is **no single view** for all tasks and all data
- **Unified**: leverage the **revolutionary changes** in database technology
- Direct: make the tool disappear so the user can directly interact with the data



Visualization Best Practices

Best Practices Overview

- 1. Representing data for humans
- 2. Color
- 3. Maps
- 4. Creating dashboards



Types of Data

• Qualitative (nominal / categorical)

- Arizona, New York, Texas
- Sarah, John, Maria
- Coors, Bud Light, Stella Artois

• Qualitative (ordinal)

- Gold, silver, bronze
- Excellent health, good health, poor health
- Love it, like it, hate it

Quantitative

- Weight (10 lbs, 20 lbs, 5000 lbs)
- Cost (\$50, \$100, \$0.05)

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Discount (5%, 10%, 12.8%)

How Do Humans Like Their Data?

Quantitative Position Length Size Color Intensity

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Ordinal

Position Size Color Intensity *Different Colors

*Shape

Categorical

Position Shape Different Colors

How Do Humans Like Their Data?



How Do Humans Like Their Data?

- *Time*: on an x-axis
- Location: on a map
- Comparing values: bar chart
- *Exploring relationships*: scatter plot
- Relative proportions: treemap



All data sourced from Transport for London (this work is not affiliated to TfL in any way), apart from list of bus routes, which is sourced from londonbusroutes.net. The dataset used is a 5% sample of all Oyster card journeys performed in a week during November 2009 on Bus, Tube, DLR and London Overground. Note that bus routes are based on bus stop locations and are therefore only approximate.

How Do Humans Like Their Data? Orient data so people can read it easily



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Better



Color Me Impressed Color perception is relative, not absolute



Color Me Impressed Provide a consistent background



Color Me Impressed

Humans can only distinguish ~8 colors



Color Me Impressed

Humans can only distinguish ~8 colors



Color Me Impressed For quantitative data, color intensity and diverging color palettes work well





Mapping to Insight Use maps when location is relevant

District of Columbia Crimespotting





Mapping to Insight

Use filled maps ("cloropleths") for defined areas and only ONE measure



Mapping to Insight

Filled maps won't work for multiple



Mapping to Insight Don't use maps just because you can



Mapping to Insight Maps don't have to be geographic



Mapping to Insight Maps don't have to be geographic



Dashboards

Dashboards bring together multiple views



Dashboards

Dashboards should pass the 5-second test

Finding Bigfoot



Click on ANY element of the visualization (location, season, year, detail field) in order to filter by that item. Select the element AGAIN to go back to the full view.



The BFRO classifies sightings according to a system based on the sightings "potential for misinterpretation".

iotal signings	Class A	Class B	Class C	Unclassified
3,806	1,951	1,696	31	128

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Dashboarding for the 5-second Test

- Most important view goes on top or topleft
- Legends go near their views
- Avoid using multiple color schemes on a
- single dashboard

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 Use 5 views or fewer in dashboards
 Provide interactivity

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Dashboarding for the 5-second Test

POS Dollars - Point of Sale Dolors POS Units - Point of Sale UPC Units

Use your words!

- Titles
- Axes
- Key facts and figures
- Units
- Remove extra digits
 in numbers
 Ore et te eltipe
 - Great tooltips



Help people see and understand their data